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January 7, 2010

TO: Members of the MAG PSAP Managers Group

FROM: Patrick Cutts, Scottsdale, Chair

SUBJECT: ADDENDA TO THE JANUARY 14, 2010, PSAP MANAGERS GROUP AGENDA

Since mailing the agenda for the January 14, 2010, PSAP Managers Group meeting, two items have been added. If you have any questions regarding the addenda to the agenda, please contact Liz Graeber, MAG 911 Administrator, City of Phoenix Fire, at 602-534-9775.

## 14. Update on Funding Issues

An update will be provided on recent activities regarding the funding issues of the MAG 9-1-1 System and the CENS program.

## 15. Altered Standards of Care

The Arizona Department of Health Services is working on an Altered Standard of Care that could be implemented in the event of a pandemic flu emergency or other major disaster. The group is seeking some input from the EMS dispatching community. It would provide guidelines of how dispatch services and on the scene EMS care may be altered during such an emergency.

## **COMMITTEE ACTION REQUESTED**

14. Information and discussion.

15. Information and discussion.